



ZERO TOLERANCE STATEMENT

**WE ARE HERE TO HELP YOU
OUR STAFF COME TO WORK TO CARE FOR
OTHERS, NOT TO BECOME VICTIMS OF
VIOLENCE, THREATENING BEHAVIOUR,
PHYSICAL, VERBAL, RACIAL ABUSE OR
DISCRIMINATION**

This behaviour will not be tolerated towards staff, and may result in offenders being refused treatment, requested to leave the premises, being reported to the police with the possibility of facing prosecution. Ultimately, this will result in removal from our patient list

It is unacceptable for patients to refuse treatment, care or services from a particular member of staff if the refusal is based on racially discriminating grounds

Should you refuse services on discriminatory grounds, then it may be considered that you are refusing treatment altogether

THANK YOU